



GuestCall IQ™

RESTAURANT
PAGING SYSTEM



SMARTER PAGING FOR SHORTER WAITS & MORE SATISFIED CUSTOMERS





A giant leap in guest paging



Sleek new design for easy portability and added guest convenience.

HME Wireless jumps ahead with the new *GuestCall IQ* restaurant paging system — a forward leap in technology that sets a new standard for customer service and improves operator efficiency. *GuestCall IQ's* wait-time estimator and basic table management are built right into the base station at no extra charge — an industry exclusive. And our revolutionary, patent-pending renumbering system provides time-and-money savings that will forever change the way you program, stock and reorder guest pagers.

A WIN-WIN FOR EVERYONE

When you hand waiting guests a sleek new *GuestCall IQ* pager, they're free to wander nearby, or sit at the bar and relax, without worrying about losing their table.

You reduce walk-outs and congestion at the hostess station, while customers stay satisfied. And *GuestCall IQ* pagers automatically alert guests who go out of range, reducing loss and helping manage costs.

A revolution in pager management

IT'S NEVER BEEN EASIER

GuestCall IQ's exclusive, patent-pending renumbering system automatically renumbers pagers at the touch of a button. Simply place them in the interchangeable charger slots at the end of the day. No more tracking numbers to see

which ones are missing, or ending up with duplicates when reordering. Keep extras on hand and replace broken or missing pagers almost instantly, to stay running at 100 percent.



With the touch of a button, pagers are automatically renumbered — It's that easy.

SYSTEM HIGHLIGHTS

1 Automatic Pager Programming
Pagers are automatically renumbered and reprogrammed with the touch of a button.

2 Hassle-Free Pager Management
Keep extras on hand and auto-program when needed. No more duplicates or reordering.

3 User-Replaceable Rechargeable Batteries
Battery replacement is easy and convenient, keeping the cost of ownership down.

Smarter service, better information

BUILT-IN WAIT-TIME ESTIMATOR

Only *GuestCall IQ* offers a wait-time estimator built right into the base station — at no extra charge. Wait times are automatically calculated for you. With more accurate estimates in hand, you'll reduce walk-outs, improve customer experience and turn tables faster.



Estimated wait times are calculated for you on the base station, eliminating guesswork, creating greater confidence from customers.



Smarter table management

Base station LCD lets host station know the status of tables at a glance.

Optional TableScout®

Add a TableScout transmitter to your system so wait and bus staff can update the table status from the dining room, without running back to the host station, reducing labor and turning tables quicker.

TRACK TABLE STATUS

Replace that worn-out old grease pen with new technology that improves customer service and table turns. The *GuestCall IQ* base station gives your host an instant visual display of table

status on the floor. Its bright, easy to read display provides open and bus table status at a glance. Add a TableScout transmitter and instantly update table status from the floor.



4

Multiple Alerts

Voice, vibration and visual alerts automatically notify customers when they have gone out of range or table is ready.

5

Customizable Advertising Insert

Easily customized to promote specials and sales.

6

Integrated Table Management

Lets host station know the status of tables at a glance.

7

Built-In Wait-Time Calculator

Automatically calculates wait times for customers.

INTEGRATE WITH YOUR EXISTING TABLE MANAGEMENT SOFTWARE

Already have a full table management software system? No problem. *GuestCall IQ's* open architecture allows for integration to any table management or kitchen video system. Existing interfaces include:



And you can add a TableScout to update table status on your system right from the dining room.

HME Wireless, Inc. offers a complete line of onsite messaging solutions to improve efficiency and customer service for restaurants, hospitals, child-care centers, salons and retail businesses. Headquartered in Suwanee, Georgia, HME Wireless, Inc. is a subsidiary of HME, Inc., an innovative technology company focused on enhancing productivity and customer service for multiple markets including restaurant and pro audio since 1971.

For more information on all of HME's paging solutions, visit www.hmewireless.com.



MORE SOLUTIONS FOR A MORE EFFICIENT RESTAURANT

HME offers a full range of paging solutions to help your operation run more efficiently and profitably.



TableScout®

Update table status from the dining room, wirelessly. Reduce labor and help turn tables quicker.



ServerCall®

Easily page servers from the kitchen. Servers are instantly notified when food is ready, so food is delivered hotter and faster.



**Push Button
Paging**

Put your customers in control of their experience. Customers can request service, the manager, or the check anytime from the convenience of their table.



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Onsite Paging